

GENERAL TERMS AND CONDITIONS FOR COMPETITIONS ON 102.4 RADIO HARTLEPOOL

These terms and conditions should be read in conjunction with any specific terms and conditions for individual competitions.

These competition rules shall be binding on you when entering any competition(s) operated by us, our sponsors or any company or website owned or controlled by us.

1. These terms and conditions apply for all competitions where the prize has a perceived value.
2. Unless otherwise stated on air all contestants must be over 16 years of age.
3. Unless otherwise stated on air all contestants chosen are those who have called/text or emailed the radio station during the competition period and are chosen at random by the presenter in line with the advertised promotion of the competition.
4. The radio station reserves the right not to give away any prize if no winner is found.
5. All prizes must be collected within 14 days of winning, if the prize has not been collected within 14 days the prize will then be withdrawn.
6. All entrants must reside in 102.4 Radio Hartlepool's broadcast area.
7. All online competition entries must be made through 102.4 Radio Hartlepool's website. Any automatically generated entries (including those made by competition entry services) will be discounted.
8. Unless otherwise stated on air, there is only one prize per competition and all prizes are offered in good faith. It is recognised that at times genuine mistakes can occur. If a mistake occurs, then the management, in its sole discretion can either award the prize to the person who in their view was the original winner of the competition or alternatively ask the contestants to play again on a 'head to head' basis. If instances like this occur, the radio station will not provide a runner up prize.
9. Prizes offered by this radio station are in most cases provided to the company by a third party or sponsor. At the end of the competition the liability passes from the radio station to the sponsor for the deliverance of the prize offered. If the sponsor or third party therefore cannot deliver the product or prize due to liquidation or similar, 102.4 Radio Hartlepool is not responsible for its provision.
10. In the event of the advertised competition prize being unavailable we reserve the right to offer an alternative prize of less, equal or greater value.
11. No responsibility is accepted for inaccurate prize details supplied by sponsors.
12. Employees, Volunteers and close family (i.e. in a relationship with or living together) of 102.4 Radio Hartlepool or any of the co-sponsors of any competition are not eligible to enter the station's competitions.
13. We reserve the right to alter or amend these rules at any time and to suspend the competition or cancel the competition at any time.
14. Unless otherwise stated on air there is no cash alternative to the advertised prizes and any prize is strictly non transferable.
15. Failure to gain access to competitions due to technical difficulties engaged phone lines or for any other reason is not the responsibility of the station.
16. Proof of making a phone call, sending post/e-mail is not proof of our receipt of your entry. No responsibility can be accepted for entries that are lost, delayed or damaged.

17. The closing date is as specified in the relevant competition. This will always be a time and date in the UK. Where a time is not given, the closing time will be 11.59pm (UK time) on the relevant day.
18. Copyright in the on air broadcast, any photographs, images or audio of winners remains the property of 102.4 Radio Hartlepool.
19. By entering the competitions, all contestants agree to be used in publicity, on air promotion and by any means deemed fit for the promotion of the station.
20. No correspondence will be entered into regarding competitions. The radio stations decision is final.
21. Any contestant entering competitions on 102.4 Radio Hartlepool giving false or misleading information will be disqualified and any prize won will be withdrawn. This includes, but is not limited to name, address, telephone numbers and details of previously won prizes.
22. If the rules to competitions have been broken or contestants entries have been made on behalf of a third party, the prize may be withdrawn.
23. Where a competition requires the presence of an entrant, failure to appear will result in the forfeit of any prize opportunity, although, in some cases with prior agreement, a substitute attendee can appear.
24. Where the prize on offer is a motor vehicle, entrants must possess a valid and full driving licence for that class of vehicle. Unless otherwise specified, road tax and motor insurance is and remains the responsibility of the winner.
25. Unless otherwise specified, where the prize is an overseas holiday, it is the responsibility of the winner to ensure that they hold the necessary insurances and visas to protect their interests abroad.
26. We will not be liable for any damage, loss or disappointment suffered by any person taking part or not being able to take part in a competition.
27. Notwithstanding that the winner has been declared, if the station discovers before the delivery of the prize that for any reason under the specific terms and conditions or the general contest rules the winner should have been ineligible to enter the competition or if the entry should have been declared invalid, 102.4 Radio Hartlepool reserves the right to determine that the winner is disqualified.
28. We will keep your personal details for a reasonable time so that we can send you any prize that you have won, to verify that these rules have been compiled with, and for accounting purposes. We may pass your details onto our service providers and agents for the purposes of sending you the prize on our behalf.
29. We may at any time issue specific rules to be read in conjunction with these rules. In the event of a conflict between two sets of rules, the competition-specific rules take priority.
30. These rules are governed by English law.
31. We reserve the right to amend these rules at any time. Entry in the competition implies acceptance of these rules.

Radio Hartlepool is the trading name of Hartlepool Community Broadcasting Ltd.,
Registered at Companies House No. 05316109
Registered Office address: 79 York Road, Hartlepool, TS26 8AH